

## **LANCASTER AND DISTRICT HOMELESS ACTION SERVICE MONITORING INFORMATION**

### **Monitoring of information**

#### **Quantitative**

**a) Number of information and advice requests categorised by age, gender, disability, ethnicity and presenting problem.**

Our statistics for the past six months do not adequately demonstrate the number of requests for advice. We have to rely on our statistics documenting the number of referrals made during this period of time and 'contact sessions'. Advice was therefore given to 49 people leading to referral to other agencies (detailed below) and an average of approximately 30 general advice sessions took place each week.

**b) Number of referrals to named statutory agencies.**

**Between 1st April 2006 to 30th October 2006**

**TOTAL = 49**

**Details:**

1 female between the ages of 26-59 was referred to CAT

2 males between the ages of 26-59 were referred to CDT

1 male between the ages of 16-25 was referred to the Homelessness Unit

6 males between the ages of 26-59 were referred to the Homelessness Unit

1 male over the age of 60 was referred to the Homelessness Unit

1 female between the ages of 16-25 was referred to the Homelessness Unit

1 female between the ages of 26-59 was referred to the Homelessness Unit

1 male between the ages of 26-59 was referred to Inward House

1 male between the ages of 26-59 was referred to Citizen's Advice Bureau

4 females between the ages of 26-59 were referred to Furniture Matters

2 males between the ages of 26-59 were referred to Stonham Housing

2 males between the ages of 16-25 were referred to YMCA

10 males between the ages of 26-59 were referred to the YMCA

1 female between the ages of 16-25 was referred to the YMCA

1 male between the ages of 26-59 was referred to Sal's Place

1 female between the ages of 26-59 was referred to Sal's Place

1 female between the ages of 26-59 was referred to Lancaster social services

1 male between the ages of 26-59 was referred to Floating Support

1 male between the ages of 16-25 was referred to North British Housing

1 male between the ages of 26-59 was referred to the Tower Project

1 male between the ages of 16-25 was referred to the Job Centre

1 female between the ages of 16-25 was referred to the Job Centre

1 male between the ages of 16-25 was referred to the Benefits Agency

2 males between the ages of 26-59 were referred to the Benefits Agency

1 male between the ages of 26-59 was referred to Adactus

2 females between the ages of 26-59 were referred to Welfare Rights

1 male between the ages of 16-25 was referred to Strategic Housing

**Between 1st April 2005 to 31<sup>st</sup> March 2006**

Advice was given to 224 men and 80 women

40 people were referred to Lancaster City Council

30 people were referred to other statutory organisations mainly the Health Authority

34 people were referred to other housing associations

25 people were referred to private sector housing

20 people were referred to other voluntary sector organisations

We had 12 referrals from other statutory organisations mainly the Health Authority

We had 14 referrals from other voluntary sector organisations

**c) Number of referrals from named statutory agencies.**

We received 22 referrals from named statutory agencies

**d) Number of homeless prevention achieved through the Service Provider's housing advice service, in accordance with Lancaster City Council's BVP1213.**

Information not available.

**e) The number of service users successfully assisted to find accommodation.**

4 to Stonham (in Lancaster), 1 to Lancaster City Council in (Morecambe Westgate and 1 to Private Accommodation (in Lancaster)